

ZETTLE CONNECTOR

USER GUIDE

May 2025

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1 INTRODUCTION

Zettle Connector by MDC Nordic is an extension designed for seamless communication between Microsoft Dynamics 365 Business Central Online and Zettle POS by PayPal. This Connector lets you Manage your items, inventory, sale and purchase across both platforms.

2 PREREQUISITES

Users need a Zettle Merchant account and Zettle Developer account to use the Zettle Connector App.

2.1 Zettle Merchant Account

Zettle Merchant Account serves as the primary account from which users access and utilize data. This account is connected to the POS (Point of Sale) system and provides the API Key required for performing CRUD operations. To generate an API Key, users must follow these steps:

- Login to Merchant Account.
- In the left pane, select **Integrations**.
- Select **API Keys** from the left pane of sub-page.
- Select **Create API key**.
- Give the name to the key.
- Select permissions that you want to include in API key.
- Click on **Create key**.
- Now copy the **Client ID** and **API key**.

This API key will be used as assertion to do CRUD operations.

2.2 Zettle Developer Account

Zettle Developer Account will be used as bridge between Merchant account and Business Central. User need to follow the steps:

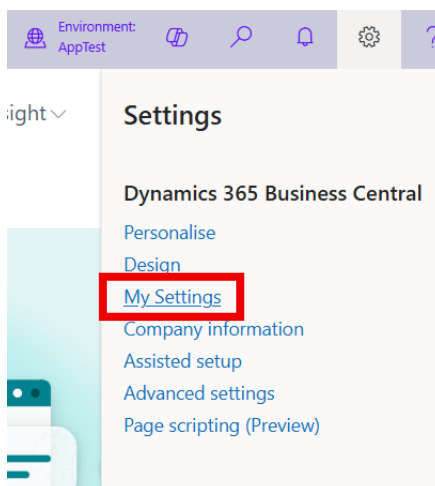
- Login to Developer account.
- Click on **Dashboard** on upper pane.
- Click on **Create new app credentials**.
- Select **Public API credentials**.
- Give name to your App.
- Write App URL. This is the URL of Zettle Merchant Account. (<https://my.zettle.com>)
- Write Company name.
- Click on **Create credentials**.
- Save **Client ID** and **Secret**.

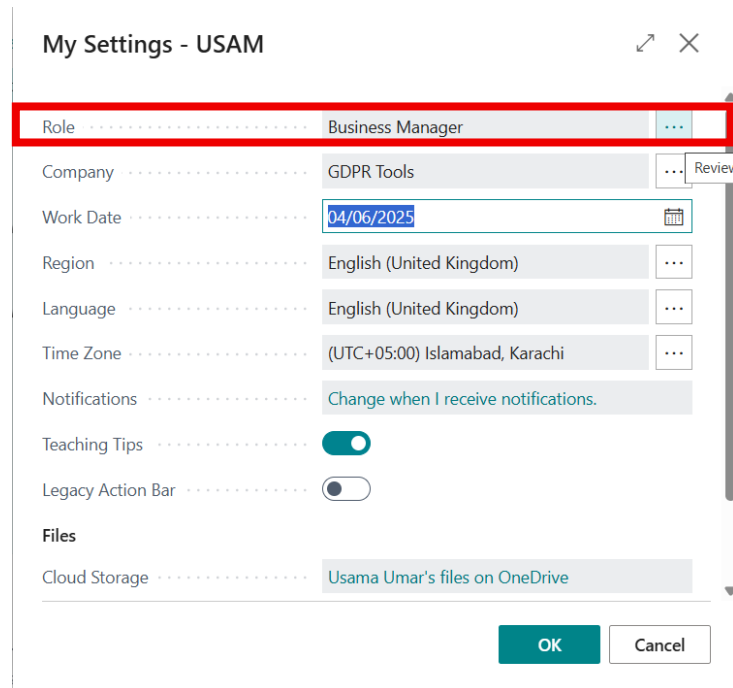
Now, we will start with Zettle Connector App.

3 SETUP

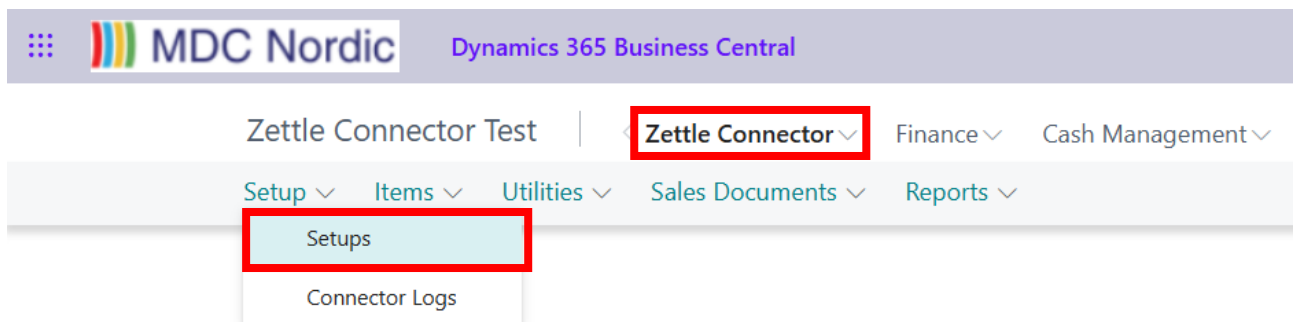
To use the Zettle Connector app in Business Central, users need to follow these steps:

- Install the **Zettle Connector** app from Microsoft AppSource apps.
- Switch to Role **Business Manager** or **Business Evaluation Manager**
- Go to **My Settings**





- On Role Center page, select **Zettle Connector**.
- Go to Setups and create a new store setup.



A list of Setups will be opened. Users need to click on **New**.

A Zettle Connector Setup Card page will be opened.

- Write **Store Code**. This is a primary key and it cannot be repeated.
- Click on **One Click Setup** to populate URLs for relevant API calls and some other necessary general fields.

← Zettle Connector Setup Not saved

One Click Setup | Get Access Token | Payment Method | Import Items from Zettle | Product Posting Setup | Automate | Fewer options

General

Store Code	UK	Show Messages	<input type="checkbox"/>
Location Code		Show Detailed Messages	<input type="checkbox"/>
Currency		Sales Price List	
OAuth URL		Default Customer No.	
Client ID		Default Sync Jobs Delay	1
Assertion		Variant Description Separator	*
Grant Type		Variant Description Preview	
Access Token		Stockout Warning	<input type="checkbox"/>
Access Token Created On		Safety Stockout Quantity	0
Access Token Expires On			

- After clicking on **One Click Setup**, URLs will be populated.

← Zettle Connector Setup Saved

UK

Get Access Token | Payment Method | Import Items from Zettle | Product Posting Setup | Automate | Fewer options

General

Store Code	UK	Show Messages	<input checked="" type="checkbox"/>
Location Code		Show Detailed Messages	<input type="checkbox"/>
Currency		Sales Price List	
OAuth URL	https://oauth.zettle.com/token	Default Customer No.	
Client ID		Default Sync Jobs Delay	1
Assertion		Variant Description Separator	/
Grant Type	urn:ietf:params:oauth:grant-type:jwt-bearer	Variant Description Preview	150 cm / Yes / Both
Access Token		Stockout Warning	<input checked="" type="checkbox"/>
Access Token Created On		Safety Stockout Quantity	0
Access Token Expires On			

Items

Item URL	https://products.zettle.com/organizations/self/products?returnE	Item Image URL	https://image.zettle.com/v2/images/organizations/self/products
Delete Item URL	https://products.zettle.com/organizations/self/products/	Fetch Items URL	https://products.zettle.com/organizations/self/products/
Item Update URL	https://products.zettle.com/organizations/self/products/v2/	Item Category URL	https://products.zettle.com/organizations/self/categories/v2

Organization Information

Organization URL	https://oauth.zettle.com/users/self
------------------	-------------------------------------

Inventory

Inventory UUID URL	https://inventory.zettle.com/v3/inventories	Inventory Fetch URL	https://inventory.zettle.com/v3/stock
Update Inventory URL	https://inventory.zettle.com/v3/movements	Stock Level URL	https://inventory.zettle.com/v3/custom-low-stock
Inventory Tracking URL	https://inventory.zettle.com/v3/products		

- Fill the Setup missing fields accordingly.

The following are some details of the fields on Setup.

- **Location Code:** It is used to set location of the Items related to the Store.
- **Currency:** It is the currency of the store in which users are dealing. Users can leave it blank if the user is using the currency from General Ledger Setup.
- **Client ID:** It is the ID of the API app credentials which was created in Zettle Developer account.
- **Assertion:** It is the API key that was created in Zettle Merchant account to do CRUD operations.
- **Access Token:** It is the token that will be retrieved to do CRUD operations.
- **Show Messages:** It is the Boolean to show messages after each operation. It is recommended to turn it true.
- **Sales Price List:** It is the price list code in which user will set prices of Items. Users need to enable **new sales pricing experience** from Feature Management.
- **Default Customer No.:** It is the Customer which will be used for posting the invoices that will come from this store.
- **Default Sync Jobs Delay:** It is the number of minutes that will delay starting the Job to sync invoices from Zettle.
- **Variant Description Separator:** It is the special character that will be used to separate Variants description. Be careful while choosing the Separator because it will separate description of a variant from another one. It is recommended to use special characters.
- **Stockout Warning:** It is the Boolean that will enable or disable the stockout warning in Zettle for the products without variants that are synced from Business Central.
- **Safety Stockout Quantity:** It is the initial low stock warning count for the items without variants that are synced from Business Central to Zettle POS. After synchronization, user can change it directly from Variant mapping.
- **Base Unit of Measure:** It is the default unit of measure that will be assigned to items imported from Zettle when they are created in Business Central.

- **Gen. Prod. Posting Group:** It is the default General Product Posting Group that will be assigned to items imported from Zettle when they are created in Business Central.
- **VAT Product Posting Group:** It is the default VAT Product Posting Group that will be assigned to Zettle Products while mapping with Business Central items if there is no matching VAT % in Product Posting Setup table.
- **Inventory Posting Group:** It is the default Inventory Posting Group that will be assigned to items imported from Zettle when they are created in Business Central.
- **Fetch Invoices From:** It is the date and time that will be used as Starting time to fetch invoices from Zettle.
- **Enable Customer Notifications:** It is the Boolean to enable or disable email notifications.
- **Invoice Notifications Recipients:** It has email address to whom emails will be sent according to user notification choice.
- **Use Standard Inv. Nos. from Sales & Receivable Setup:** It is the Boolean to use Standard No. Series for Sales Invoices and Sales Credit Memo or use customized No. Series.
- **Item Category No. Series:** It is the No. Series that will be used to create item categories that will be synced from Zettle.
- **Sales Invoice Nos.:** It is the Number series that will be used to create Sales Invoices in Business Central.
- **Sales Credit Memo Nos.:** It is the Number series that will be used to create Sales Credit Memo (refunds) at Business Central.
- **Item Journal Template:** It is the Item Journal Template that will be used to post item inventory adjustment.
- **Item Journal Batch:** It is the Item Journal Batch that will be used to post item inventory adjustment.
- **Invoice Last Sync on:** It is the date and time at which the Sales Invoices were synced from Zettle last time.

If the currency field is empty, Local Currency (LCY) is considered for all related operations. In correspondence to the currency setup, the Sales Price List selected should have the same Header and Lines currency.

Zettle Connector Setup

UK

Get Access Token | Payment Method | Import Items from Zettle | Product Posting Setup | Automate | Fewer options

General

Store Code	UK	Show Messages	<input checked="" type="checkbox"/>
Location Code	LONDON	Show Detailed Messages	<input type="checkbox"/>
Currency	GBP	Sales Price List	ZETTLE
OAuth URL	https://oauth.zettle.com/token	Default Customer No.	10000
Client ID	8b26b4b8-3162-11f0-82a1-b97066443c40	Default Sync Jobs Delay	1
Assertion	*****	Variant Description Separator	/
Grant Type	urn:ietf:params:oauth:grant-type:jwt-bearer	Variant Description Preview	150 cm / Yes / Both
Access Token	*****	Stockout Warning	<input type="checkbox"/>
Access Token Created On	15/05/2025 14:26	Safety Stockout Quantity	0
Access Token Expires On	15/05/2025 16:21		

Sales Price List

ZETTLE

Home | Zettle | Automate | Fewer options

Verify Lines... | Copy Lines... | Suggest Lines...

General

Code	ZETTLE	Status	Active
Description	Zettle UK	Currency Code	GBP
Assign-to Type	All Customers	Starting Date	
Assign-to No.		Ending Date	
VAT		Line Defaults	
VAT Bus. Posting Gr. (Price)	DOMESTIC	Allow Updating Defaults	<input type="checkbox"/>
Price Includes VAT	<input checked="" type="checkbox"/>	Allow Invoice Disc.	<input type="checkbox"/>
View		Allow Line Disc.	<input type="checkbox"/>
View Columns for	Price & Discount		

3.1 Sales Price List

Users must assign **Unit Price**, **Unit Cost** and **VAT Bus. Posting Group** in the Sales lines for each item/variant to use in Zettle. Each store has its own Sales Price list.

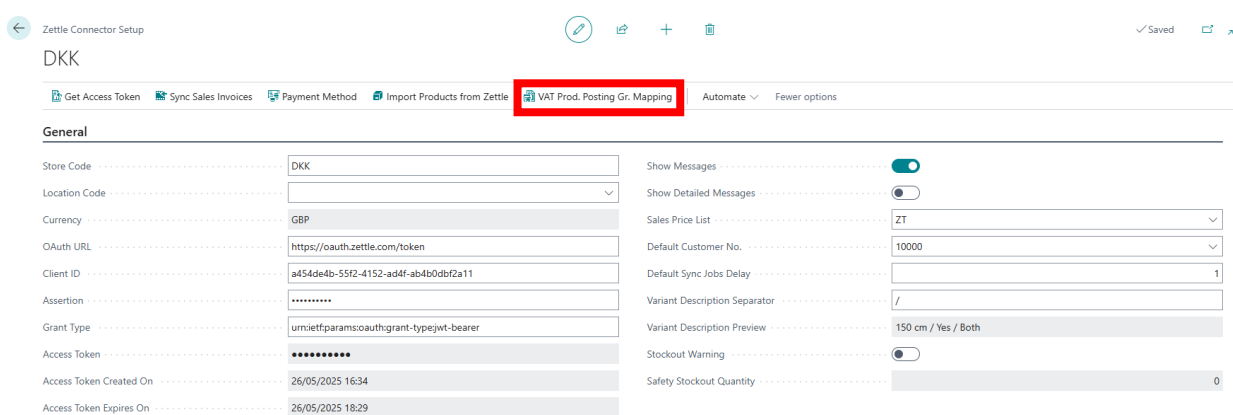
Lines | New Line | Delete Line

Product Type	Description	Variant Code	Work Type Code	Unit of Measure Code	Minimum Quantity	Defines	Unit Price	Unit Cost	Allow Line Disc.	Line Discount %	Allow Invo... Disc.	VAT Bus. Posting Group
Item	Mouse			PCS	0	Price & Dis...	100.00	70.00	<input type="checkbox"/>	0.00	<input checked="" type="checkbox"/>	FIVE
Item	CPU			PCS	0	Price & Dis...	150.00	50.00	<input type="checkbox"/>	0.00	<input checked="" type="checkbox"/>	TWELVEHALF
Item	128 GB/White/HDD	V_004		PCS	0	Price & Dis...	200.00	150.00	<input type="checkbox"/>	0.00	<input checked="" type="checkbox"/>	TWELVEHALF
Item	128 GB/Black/SSD	V_001		PCS	0	Price & Dis...	200.00	180.00	<input type="checkbox"/>	0.00	<input checked="" type="checkbox"/>	TWELVEHALF
Item	128 GB/White/SSD	V_002		PCS	0	Price & Dis...	150.00	100.00	<input type="checkbox"/>	0.00	<input checked="" type="checkbox"/>	TWELVEHALF
Item	128 GB/Black/HDD	V_003		PCS	0	Price & Dis...	150.00	100.00	<input type="checkbox"/>	0.00	<input checked="" type="checkbox"/>	TWELVEHALF

Users can also update the Unit Price, Unit Cost and VAT Bus. Posting Group.

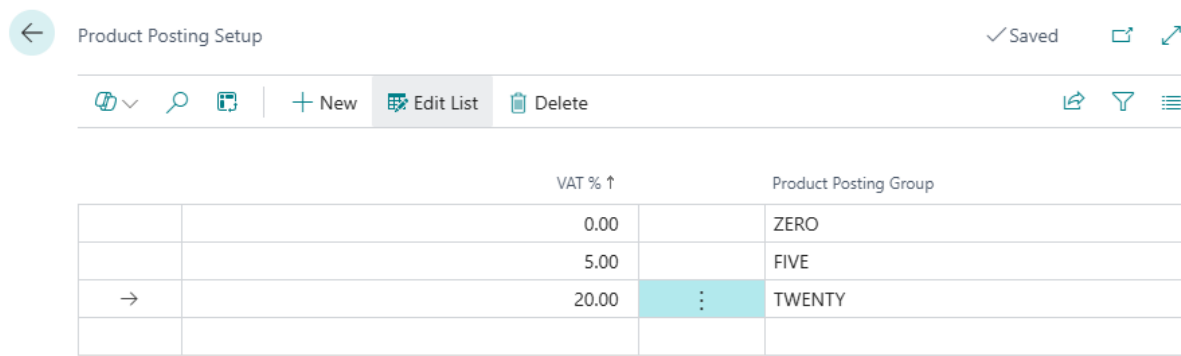
3.2 VAT Prod. Posting Gr. Setup:

To ensure accurate VAT application for items synced from Zettle, users must configure a **VAT Product Posting Group Mapping** in Business Central. This involves creating mappings in the Product Posting Setup and assigning the appropriate VAT posting group to each Zettle VAT rate. Proper configuration guarantees that VAT is correctly applied to all synchronized transactions.



The screenshot shows the 'Zettle Connector Setup' page for 'DKK'. The 'VAT Prod. Posting Gr. Mapping' tab is selected and highlighted with a red box. The 'General' section contains the following fields:

- Store Code: DKK
- Location Code: (dropdown)
- Currency: GBP
- OAuth URL: https://oauth.zettle.com/token
- Client ID: a454de4b-55f2-4152-ad4f-ab4b0dbf2a11
- Assertion:
- Grant Type: urn:ietf:params:oauth:grant-type:jwt-bearer
- Access Token:
- Access Token Created On: 26/05/2025 16:34
- Access Token Expires On: 26/05/2025 18:29
- Show Messages:
- Show Detailed Messages:
- Sales Price List: ZT
- Default Customer No.: 10000
- Default Sync Jobs Delay: 1
- Variant Description Separator: /
- Variant Description Preview: 150 cm / Yes / Both
- Stockout Warning:
- Safety Stockout Quantity: 0



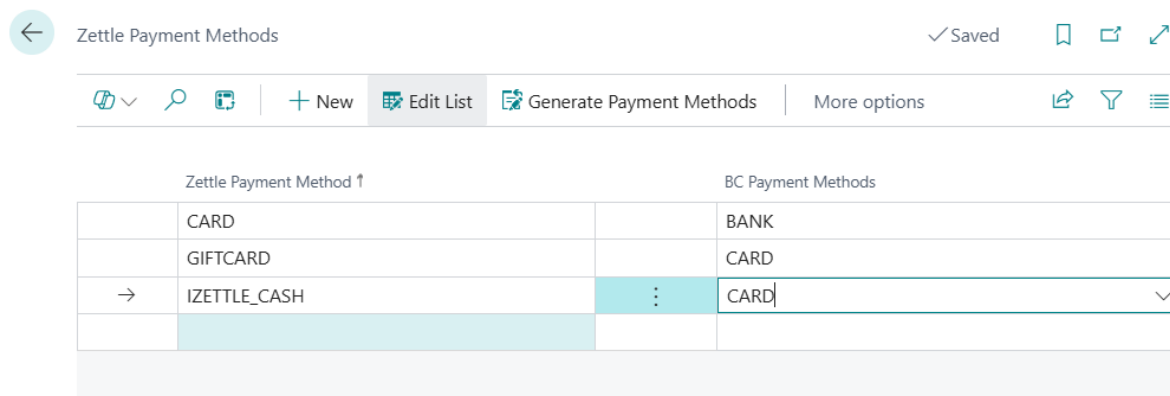
The screenshot shows the 'Product Posting Setup' page with a table of VAT mappings. The table has two columns: 'VAT % ↑' and 'Product Posting Group'.

VAT % ↑	Product Posting Group
0.00	ZERO
5.00	FIVE
20.00	TWENTY

For example, the cycle has 12.5% VAT in Zettle. When users import it to Business Central, then it will check if 12.5 is present in the **VAT Product Posting Group Mapping** and it will assign **TWELVEHALF** posting group while creating mapping item in Business Central against cycle. If nothing is found, it will assign the posting group that is defined on Store Setup.

3.3 Payment Method

This is used to map Zettle payment methods to their corresponding payment methods in Business Central.




3.4 Access Token

When the user obtains an **Access Token** for the first time, the Zettle Connector will automatically retrieve historical data from Zettle. This data includes all products and invoices.

Invoices are synchronized starting from the date and time specified in the **Fetch Invoices From** field. If additional historical invoices are needed, the user can update this field to an earlier date and time to fetch more data.

Sales Invoices

Sync Zettle Invoices	<input checked="" type="checkbox"/>
Zettle Sales URL	<input type="text" value="https://purchase.izettle.com/purchases/v2"/>
Fetch Invoices From	<input type="text" value="01/05/2025 00:00"/> 
Invoice Last Sync on	<input type="text" value="15/05/2025 14:26"/>

Users will be enabled to map the Zettle Products in Business Central according to their own preferences.

3.5 Import Products from Zettle

Users can import all the products from Zettle and then sync them with Business Central new items or existing items according to preference.

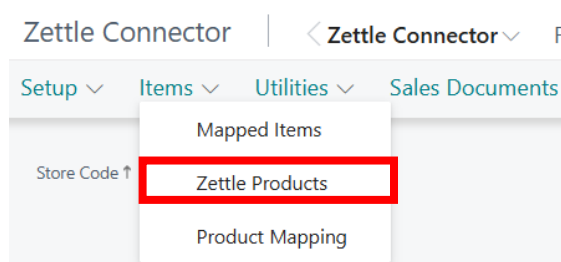
For importing products from Zettle, open the setup page of the store and select **Import Products from Zettle**.



4 Zettle Products Mapping to Middle table

After importing products from Zettle, the user needs to map them with standard items so that all the POS related operations could be done successfully. Users can map the Zettle Products to either existing Business Central items or with new items.

To map Zettle Products with Business Central, open Zettle Products.



A list of Zettle Product will be opened. These are products that are imported from Zettle.

Select the specific product you want to map and click on **Map Product**.

A dialog box will appear.

Mapping Preference - 085000d0-2ff1-11f0-85bc-b90756d7f202 ↗ ✕

You are about to Map Zettle Item with Business Central Item.

Options

Mapping Preference Mapping type

Please note that the data will be overwritten according to preference and you need to update item to Zettle from Mapped Items in case ...

Mapping Preference is the preference according to which data will be preferred.

4.1 Mapping Preference (Business Central)

If the user selects **Business Central** as the source system, they must choose an existing item from Business Central. *In this case, the item data from Business Central including item details, variants, pricing, VAT, and inventory—will overwrite the corresponding data in Zettle. To apply these changes, the user must update the item in Zettle via the **Product Mapping** table.*

Items ⊙ ↗ ✕

✕ You can get the sales forecast updated automatically every week. [Set Up Scheduled Forecasting](#) | Don't ask again

No. #	Description	Type	Inventory	Substitutes Exist	Assembly BOM	Base Unit of Measure	Cost is Adjust...	Unit Cost	Unit Price	Vendor No.	Default Deferral Template
→ 1000	MacBook	Inventory	0	No	No	PCS	<input checked="" type="checkbox"/>	0.00	0.00		
1001	Mouse	Inventory	0	No	No	PCS	<input type="checkbox"/>	0.00	0.00		
1002	CPU	Inventory	120	No	No	PCS	<input type="checkbox"/>	1.00	0.00		
1896-S	ATHENS Desk	Inventory	-4	No	No	PCS	<input type="checkbox"/>	4,337.00	5,560.00	30000	
1900-S	PARIS Guest Chair, black	Inventory	3	No	No	PCS	<input type="checkbox"/>	835.00	1,071.00	20000	
1906-S	ATHENS Mobile Pedestal	Inventory	5	No	No	PCS	<input type="checkbox"/>	1,879.00	2,409.00	30000	
1908-S	LONDON Swivel Chair, blue	Inventory	3	No	No	PCS	<input type="checkbox"/>	823.00	1,056.00	30000	
1920-S	ANTWERP Conference Table	Inventory	10	No	No	PCS	<input type="checkbox"/>	2,808.00	3,599.00	20000	
1925-W	Conference Bundle 1-6	Inventory	0	No	Yes	PCS	<input checked="" type="checkbox"/>	0.00	1,049.00		
1928-S	AMSTERDAM Lamp	Inventory	8	No	No	PCS	<input type="checkbox"/>	238.00	305.00	10000	
1929-W	Conference Bundle 1-8	Inventory	0	No	Yes	PCS	<input checked="" type="checkbox"/>	0.00	1,299.00		
1936-S	BERLIN Guest Chair, yellow	Inventory	100	No	No	PCS	<input type="checkbox"/>	835.00	1,071.00	20000	
1953-W	Guest Section 1	Inventory	-49	No	Yes	PCS	<input type="checkbox"/>	0.00	699.00		
1960-S	ROME Guest Chair, green	Inventory	-2	No	No	PCS	<input type="checkbox"/>	835.00	1,071.00	20000	

A list of items will appear and then the user can select any item.

4.2 Mapping Preference (Zettle)

If a user selects **Zettle** as **Mapping preference**, then user needs to select Mapping type. The Mapping type could be either **Map with existing item** or **Create new item & Map**.

4.2.1 Mapping Type (Map with existing items)

If users select **Map with existing item**, then the data of Zettle Product will be overwritten to Business Central item.

However, if a user selects an item that has **Item Ledger Entries**, then the user will not be able to map with that item. In that case, users can select Business Central Preference if user must map that Product with Business Central item.

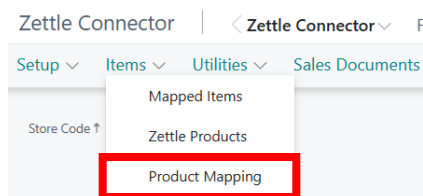
4.2.2 Mapping Type (Create new item & Map)

If user select to **Create new item & Map**, then a new Item will be created automatically in Business Central. The variants and item references will be created. The Sales Price, the Cost Price and VAT will be created in the Sales Price list. The Inventory will be adjusted against the item and Item will be mapped to Product Mapping table.

4.3 Product Mapping Report

Users can also map multiple items by automatically mapping features. This feature suggests mapping of Zettle Products with Business Central Items based on a scoring algorithm by checking the Description and Number of Variants.

Select **Product Mapping**.



A filter page will open. Select **OK** to view all Products and their suggested mappings.

Product Mapping Suggestions ✕

Edit List Create Product Mappings 🔍

Accept Suggestion	Zettle Product UUID 1	Zettle Product Name	BC Item No 1	BC Item Name	Similarity Percentage	Mapping Preference
→ <input type="checkbox"/>	e46f20b0-2ff0-11f0-85bc-b90756d7...	Laptop	1005	Laptop	75	
<input type="checkbox"/>	e46f20b0-2ff0-11f0-85bc-b90756d7...	Laptop	1007	Laptop	50	

There are 2 mappings for Zettle Product. Users can view the **Similarity Percentage** for both items. This similarity percentage is based on Description matching and Number of Variants matching.

Select the **Mapping Preference** and **Accept Suggestion** and then click on **Create Product Mappings** to map the Product.

4.4 Data Update in Mapping Tables after Mapping

Once the user has mapped Zettle products to existing items in Business Central, they must update the intermediary (middle) tables before syncing with the Zettle POS.

To proceed:

1. Open the **Product Mapping** page.
2. A notification will appear, prompting the user to update the master data.
3. Follow the notification to apply changes and ensure that updated Business Central data is reflected in Zettle.

This step is essential to ensure accurate synchronization between Business Central and Zettle POS.

Zettle Test | < Zettle Connector | Finance | Cash Management | Sales | Purchasing | XtensionIT | Warehouse Insight | Shopify | Sproom Connector | Pax8 C > | ☰

Mapped Items: All | 🔍 | 📄 | 🔄 Variants | 🔄 Sync To Zettle POS | ⚙️ Actions | ⚙️ Automate | Fewer options

✖ Product has been updated. To update the Mapped Item, click on "Update Item Master Data"

Item No ↑	Item UUID ↑	Description	Variant Count	Sync to Zettle	Store Code ↑	Store UUID	Updated
1001	00901360-3250-11f0-9e0b-61fb8...	Subscription Management	1	☑	LONDON	2f507590-5e37-11ef-9f8e-74205cb58f56	☐
1003	41a77d10-347c-11f0-a5e3-09ef7...	AirPods	1	☑	LONDON	2f507590-5e37-11ef-9f8e-74205cb58f56	☐
1000	4a911540-3250-11f0-9e0b-61fb8...	MacBook	1	☑	LONDON	2f507590-5e37-11ef-9f8e-74205cb58f56	☐
1004	f675ccf0-3487-11f0-8865-bf6355...	LCD	2	☑	LONDON	2f507590-5e37-11ef-9f8e-74205cb58f56	☑
1002	fe37ca20-3481-11f0-b5d0-1d3a0...	Wallet	1	☑	LONDON	2f507590-5e37-11ef-9f8e-74205cb58f56	☐

User needs to open Variants and check for missing data. User might need to update **Unit Price, Cost Price** and **VAT Posting Group**.

Variant Mapping

Notifications: 2 Master Data for Variant has been changed. Please update your Variant Data | Master Data for Variant has been changed. Please update your Variant Data

🔍 | 📄 | 🔄 Edit List | 🔄 Refresh Inventory | 🔄 Update Variant Master Data | 📄 Sales Price List | More options

Variant UUID ↑	Item Description	Variant Code ↑	Description	Option1	Option1 Value	Option2	Option2 Value	Option3	Option
→ 1475ddf0-7028-11ef-...	LCD	V_001	32 inches						
1475ddf0-7028-11ef-...	LCD	V_002	52 inches						

Users need to select Option values as well as pricing related data.

Variant Mapping

🔍 | 📄 | 🔄 Edit List | 🔄 Refresh Inventory | 🔄 Generate Pricing Data | 📄 Sales Price List | More options

Variant UUID ↑	Item Description	Variant Code ↑	Description	Option1	Option1 Value	Option2	Option2 Value	Option3	Option
→ 1475ddf0-7028-11ef-...	LCD	V_001	32 inches						
1475ddf0-7028-11ef-...	LCD	V_002	52 inches						

Options ↑

- Embroidery
- Karate Style/Club Logo
- Length
- Quality
- Size

Show details | Select from full list

Users need to update pricing data in the related **Sales Price List**. The lines will be populated automatically but the data must be updated by the user. For this, select **Sales Price List**.

Variant Mapping

Notifications: 2 Master Data for Variant has been changed. Please update your Variant Data | Master Data for Variant has been changed. Please update your Variant Data

🔍 | 📄 | 🔄 Edit List | 🔄 Refresh Inventory | 🔄 Update Variant Master Data | 📄 Sales Price List | More options

Opens up the relevant price List of the Store

Variant UUID ↑	Item Description	Variant Code ↑	Description	Option1	Option1 Value
→ 1475ddf0-7028-11ef-...	LCD	V_001	32 inches		
1475ddf0-7028-11ef-...	LCD	V_002	52 inches		

After mapping products, the user may notice that pricing data is missing. In this case, the user must manually update the pricing information. Additionally, the **VAT Business Posting Group** can be modified as needed to align with the user's specific tax configuration.

Once the required updates are made:

1. Update the data in the intermediary (middle) tables.
2. Sync the changes with the Zettle POS to ensure the latest product, pricing, and VAT data is reflected.

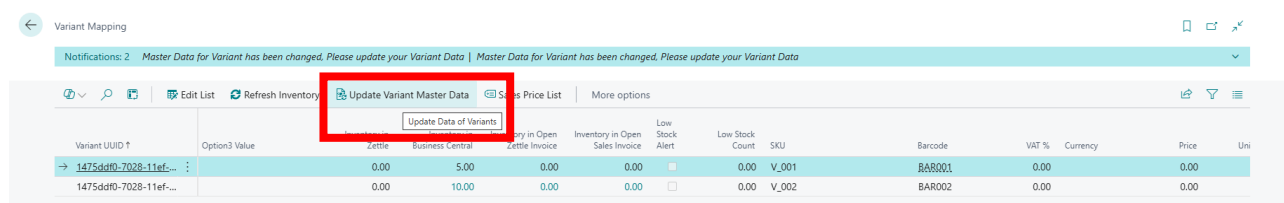
Keeping this information accurate is crucial for seamless operations and correct VAT handling.

Item	1004	32 inches	V_001		PCS	0	Price & Disc...	0.00	0.00	<input type="checkbox"/>	0.00	<input checked="" type="checkbox"/>	ZERO
Item	1004	52 inches	V_002		PCS	0	Price & Disc...	0.00	0.00	<input type="checkbox"/>	0.00	<input checked="" type="checkbox"/>	ZERO

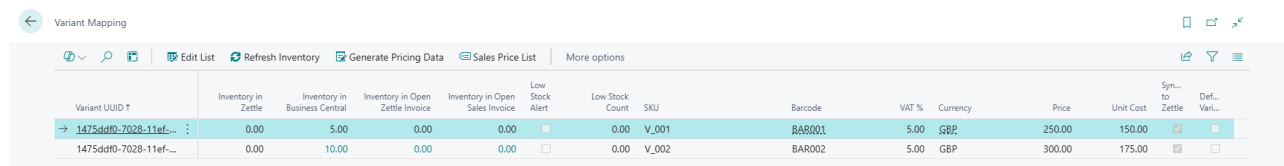
Updated data:

Item	1004	32 inches	V_001		PCS	0	Price & Disc...	250.00	150.00	<input type="checkbox"/>	0.00	<input checked="" type="checkbox"/>	FIVE
Item	1004	52 inches	V_002		PCS	0	Price & Disc...	300.00	175.00	<input type="checkbox"/>	0.00	<input checked="" type="checkbox"/>	FIVE

User must **Verify Lines**.



The data will be updated after clicking on **Update Variant Master Data**.



After that, the user can update the data in Zettle POS through **Product Mapping**.

Zettle Test | < Zettle Connector | Finance | Cash Management | Sales | Purchasing | XtensionIT | Warehouse Insight | Shopify | Sproom Connector | Pax8 C |

Mapped Items: All | Variants | Sync To Zettle POS | Actions | Automate | Fewer options

Related Variants have been updated. To reflect the changes in POS, click on "Update Synced Item"

Item No ↑	Item UUID ↑	Description	Other	To Update Synced Item	Variant Count	Sync to Zettle	Store Code ↑	Store UUID	Updated
1001	00901360-3250-11f0-9e0b-61fb8...	Subscription Management		<input type="checkbox"/>	1	<input checked="" type="checkbox"/>	LONDON	2f507590-5e37-11ef-9f8e-74205cb58f56	<input type="checkbox"/>
1003	41a77d10-347c-11f0-a5e3-09ef7...	AirPods		<input type="checkbox"/>	1	<input checked="" type="checkbox"/>	LONDON	2f507590-5e37-11ef-9f8e-74205cb58f56	<input type="checkbox"/>

The item will be also updated in Zettle.

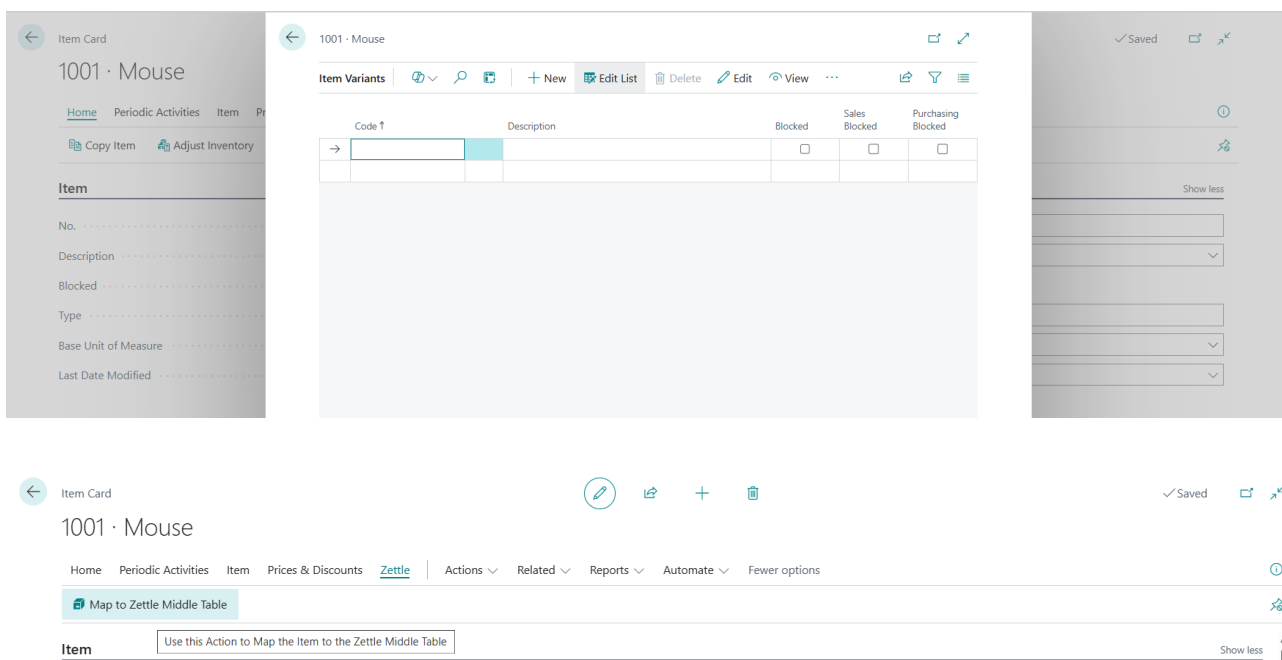
5 Business Central Item Mapping to Middle tables

This section provides an overview of how to successfully map an item from Business Central to Zettle Middle Tables.

5.1 Item without Variants

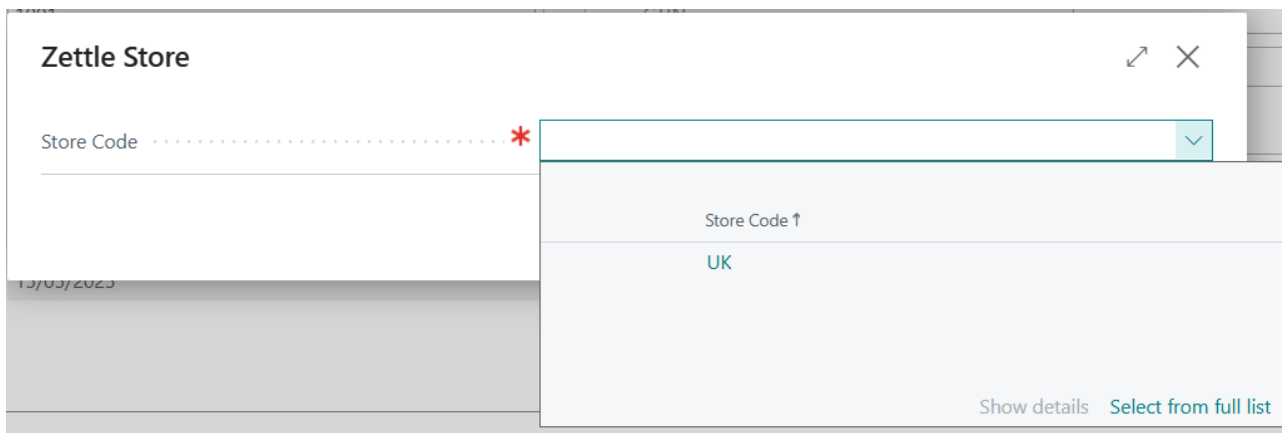
The connector supports the mapping and then Syncing of Items without Variants from Business Central to the Zettle via the connector.

- Select an Item (with no Variants) from the Item Master table in Business Central. Open the Card page and click on action **Sync to Zettle Middle Table**.



The image shows two screenshots from the Business Central interface. The top screenshot displays the 'Item Card' for '1001 · Mouse'. The 'Item Variants' table is visible, showing a single variant with columns for Code, Description, Blocked, Sales Blocked, and Purchasing Blocked. The bottom screenshot shows the 'Item Card' for '1001 · Mouse' with the 'Zettle' tab selected. The 'Map to Zettle Middle Table' action is highlighted, and a tooltip indicates: 'Use this Action to Map the Item to the Zettle Middle Table'.

- A Dialogue box opens, prompting User to select a Store which had been already configured in the earlier steps.



- After selecting the Store, click on **OK** and a confirmation message is shown.



- User can open the Mapped record by clicking on **“Product Mapping Table”** under the **“Zettle Connector”** tab on the Role Centre page. The Item is mapped with a unique UUID which is generated at runtime.

5.2 Item with Variants

The connector also supports the mapping and then Syncing of Item with Variants from Business Central to the Zettle via the connector. However, in this case, some prerequisites need to be met for successful mapping to Middle Tables.

- Select an Item (with Variants) from the Item Master table in BC. Open the Card page and click on **Item References** under the **Related** tab to confirm that barcode per variant for this item exists. If not, create them before mapping, as the system will throw an error if you haven't configure the barcodes for Item Variants.

1000 · MacBook ✓ Saved [↗](#) [↶](#)

Item Variants | [↶](#) [🔍](#) [📄](#) | [+ New](#) [Edit List](#) [Delete](#) [Edit](#) [View](#) ... [↗](#) [🔍](#) [☰](#)

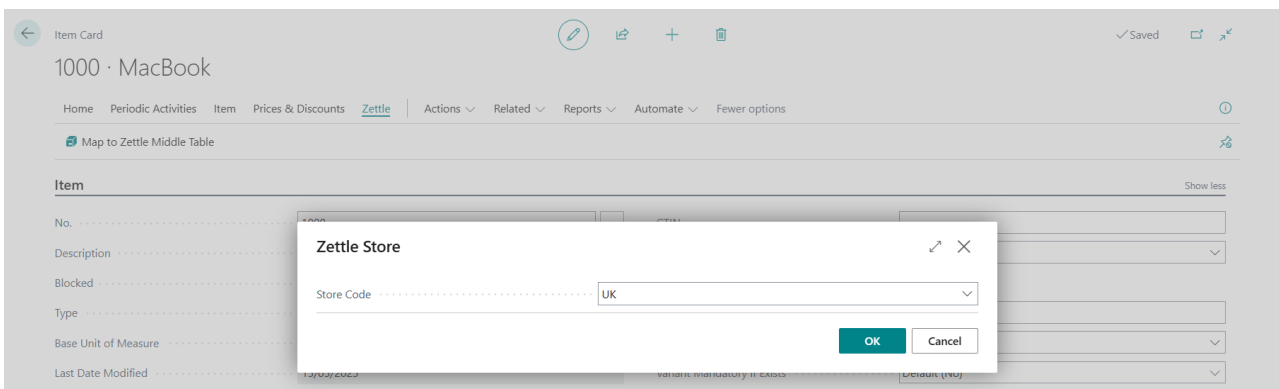
Code ↑	Description	Blocked	Sales Blocked	Purchasing Blocked
→ V_001	128 GB/Black/SSD	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
V_002	128 GB/White/SSD	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
V_003	128 GB/Black/HDD	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
V_004	128 GB/White/HDD	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
V_005	256 GB/Black/SSD	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
V_006	256 GB/Black/HDD	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

1000 · MacBook ✓ Saved [↗](#) [↶](#)

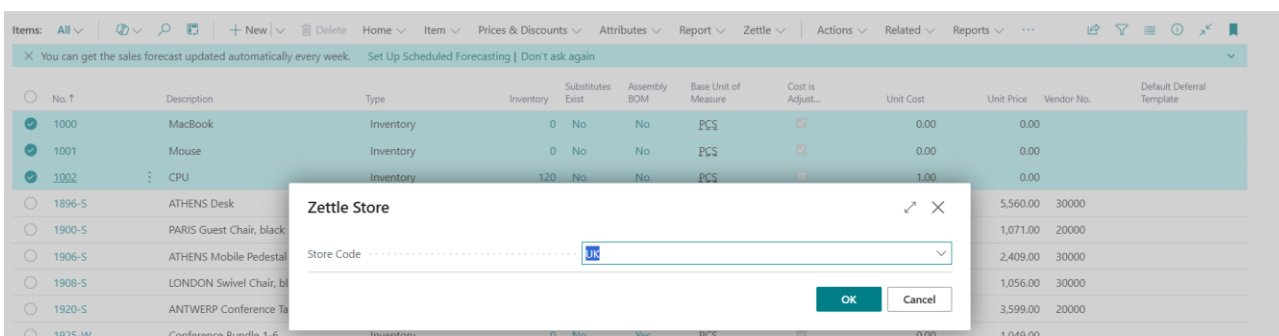
Item Reference Entries | [↶](#) [🔍](#) [📄](#) | [+ New](#) [Edit List](#) [Delete](#) [Print Label](#) ... [↗](#) [🔍](#) [☰](#)

Reference Type ↑	Reference Type No. ↑	Reference No. ↑	Variant Code ↑	Unit of Measure ↑	Description	Starting Date
→ Bar Code		BAR001	V_001	PCS		
Bar Code		BAR002	V_002	PCS		
Bar Code		BAR003	V_003	PCS		
Bar Code		BAR004	V_004	PCS		
Bar Code		BAR005	V_005	PCS		
Bar Code		BAR006	V_006	PCS		

Now, you can map the item to the middle table from where you can sync to Zettle. For this, select **Map to Zettle Middle Table** and choose **Store Code** to sync.



Users can map multiple items from item lists. Users can select multiple items from item lists and select **Zettle**, choose **Store Code** and click **OK**.



5.3 Item Syncing to Zettle POS

This section explains how to set up the Mapped Items in a format for seamless syncing to the POS.

5.3.1 Item without Variants

- For an Items without Variants i.e. with zero Variant count, User just needs to sync the Product to the POS by clicking on the action **Sync to Zettle POS** under the "Actions" tab.

Item No †	Item UUID †	Description	Variant Count	Sync to Zettle	Store Code †	Store UUID	Updated
1896-S	1475ddf0-7028-11ef-8bd2-484...	ATHEN Skrivebord	2	<input type="checkbox"/>	SWEDEN	2f507590-5e37-11ef-9f8e-74205cb58f56	<input type="checkbox"/>
1929-W	1475ddf0-7028-11ef-8bd2-671...	Konferencebundt 1-8	0	<input type="checkbox"/>	DENMARK	b5da5a0a-428f-11ef-86f4-e45d7ff0ed38	<input type="checkbox"/>
1896-S	1475ddf0-7028-11ef-8bd2-964...	ATHEN Skrivebord	2	<input type="checkbox"/>	DENMARK	b5da5a0a-428f-11ef-86f4-e45d7ff0ed38	<input type="checkbox"/>

Product Mapping Table: All | [Refresh] | [Search] | [Print] | Delete | Edit List | Actions | Automate | Fewer options

Item No ↑	Item UUID ↑	Description	Count
1896-S	1475ddf0-7028-11ef-8bd2-484...	ATHEN Skrivebord	2
1929-W	1475ddf0-7028-11ef-8bd2-671...	Konferencebundt 1-8	0
1896-S	1475ddf0-7028-11ef-8bd2-964...	ATHEN Skrivebord	2

Copy Product
Variants
 Sync To Zettle POS
 Sync Inventory in Zettle POS
 Item Image

Variant Mapping | Saved | [Share] | [Print] | [Refresh] | [Search] | Edit List | Refresh Inventory | Generate Pricing Data | Sales Price List | Automate | Fewer options

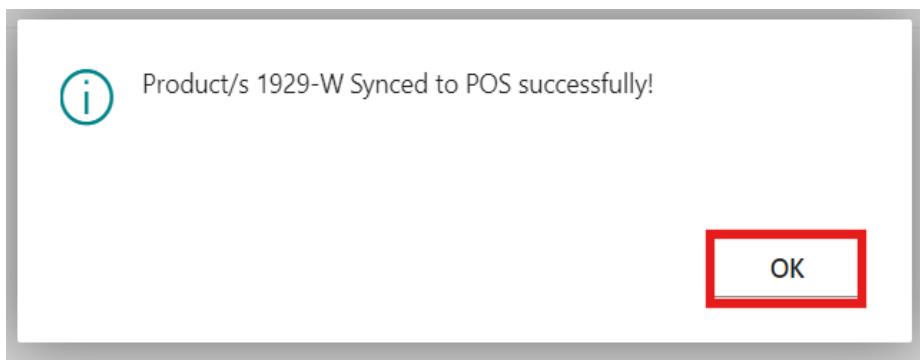
Variant UUID ↑	Item Description	Variant Code ↑	Description	Option1	Option1 Value	Option2	Op
(There is nothing to show in this view)							

Product Mapping Table: All | [Refresh] | [Search] | [Print] | Delete | Edit List | Actions | Automate | Fewer options

Item No ↑	Item UUID ↑	Description	Count
1896-S	1475ddf0-7028-11ef-8bd2-484...	ATHEN Skrivebord	2
1929-W	1475ddf0-7028-11ef-8bd2-671...	Konferencebundt 1-8	0
1896-S	1475ddf0-7028-11ef-8bd2-964...	ATHEN Skrivebord	2

Copy Product
 Variants
Sync To Zettle POS
 Sync Inventory in Zettle POS
 Item Image

- Upon successful syncing, a confirmation message is shown and the field **Sync to Zettle**, gets checked for the record and the count for Variants increases to 1.



Product Mapping Table: All | [Icons] | Delete | Edit List | Actions | Automate | Fewer options

Item No ↑	Item UUID ↑	Description	Variant Count	Sync to Zettle	Store Code ↑	Store UUID	Upd
1896-S	1475ddf0-7028-11ef-8bd2-484...	ATHEN Skrivebord	2	<input type="checkbox"/>	SWEDEN	2f507590-5e37-11ef-9f8e-74205cb58f56	<input type="checkbox"/>
1929-W	1475ddf0-7028-11ef-8bd2-671...	Konferencebundt 1-8	1	<input checked="" type="checkbox"/>	DENMARK	b5da5a0a-428f-11ef-86f4-e45d7ff0ed38	<input type="checkbox"/>
1896-S	1475ddf0-7028-11ef-8bd2-964...	ATHEN Skrivebord	2	<input type="checkbox"/>	DENMARK	b5da5a0a-428f-11ef-86f4-e45d7ff0ed38	<input type="checkbox"/>

- When an Item without any variants is synced to the POS, a default variant record is created in the Middle table for the product. It is done so, to conform to the Zettle API constraints.

Variant Mapping | [Icons] | Edit List | Refresh Inventory | Generate Pricing Data | Sales Price List | Automate | Fewer options

Variant UUID ↑	Item Description	Variant Code ↑	Description	Option1	Option1 Value	Option2
→ 1475ddf0-7028-11ef-...	Konferencebundt 1-8	DEFVAR_001				

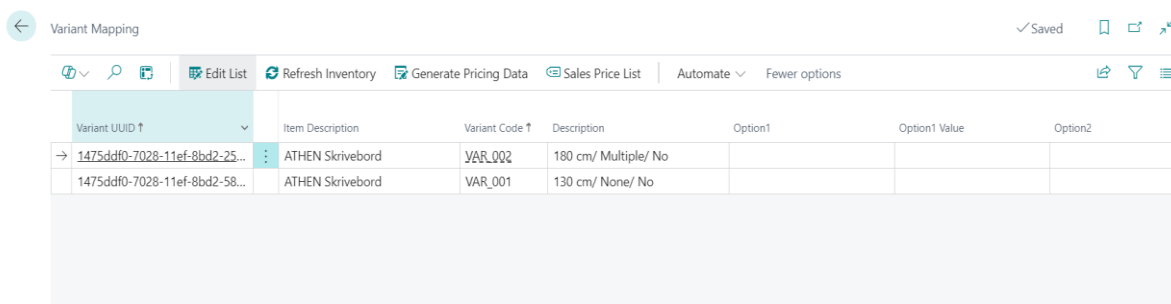
Variant Mapping | [Icons] | Edit List | Refresh Inventory | Generate Pricing Data | Sales Price List | Automate | Fewer options

Variant UUID ↑	Inventory in Business Central	Inventory in Open Zettle Invoice	Inventory in Open Sales Invoice	SKU	Barcode	VAT %	Price Currency	Price	Synced to Zettle	Default Variant
→ 1475ddf0-7028-11ef-8bd2-671...	0.00	0.00	0.00			0.00	GBP	1,29...	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>

5.3.2 Item with Variants

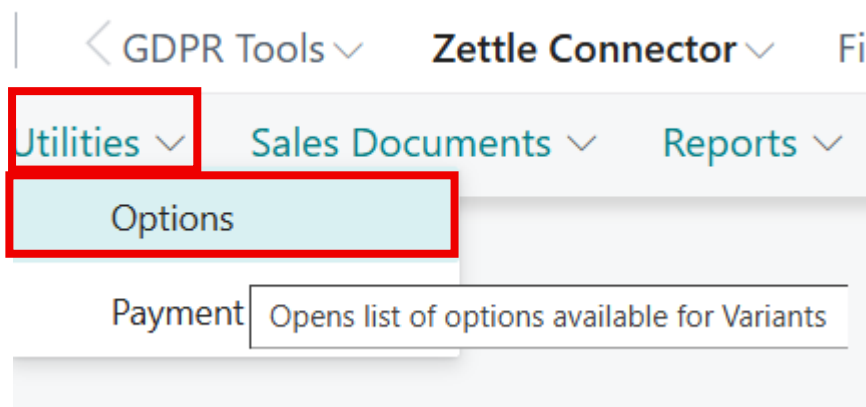
For an Item with Variants, the User needs to set up the following for seamless syncing of the Product along with its variants to the POS.

- **Options:** At least one for variance.
- **Pricing Data:** Including VAT%, Price and related currency.
- **SKU and Barcode:** Automatically populated upon mapping.
- **Unit Price, Cost price, VAT and related currency:** Automatically populated upon mapping. Users can change these values from related **Sales Price List**.

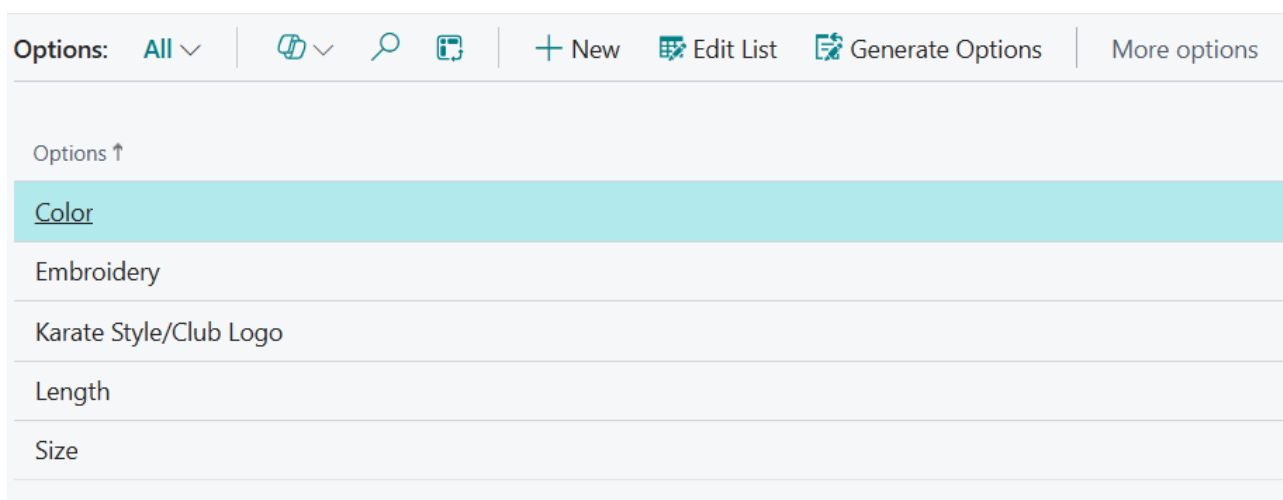
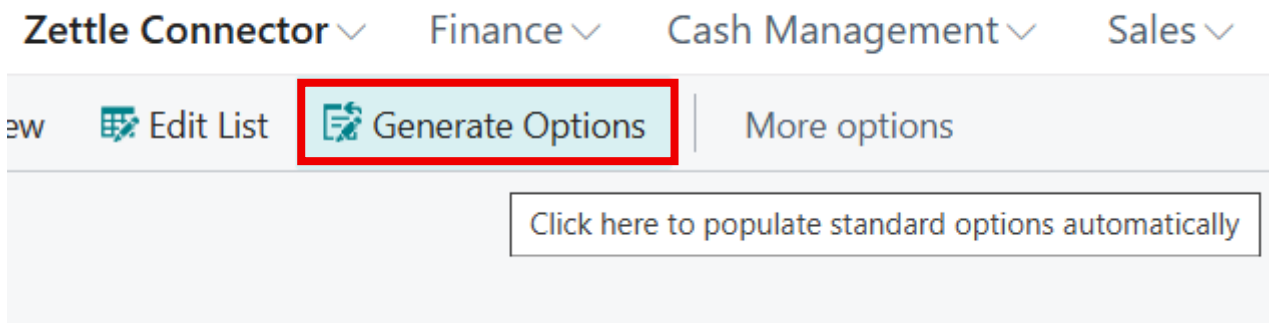


Variant UUID ↑	Item Description	Variant Code ↑	Description	Option1	Option1 Value	Option2
→ 1475ddf0-7028-11ef-8bd2-25...	ATHEN Skrivebord	VAR_002	180 cm/ Multiple/ No			
1475ddf0-7028-11ef-8bd2-58...	ATHEN Skrivebord	VAR_001	130 cm/ None/ No			

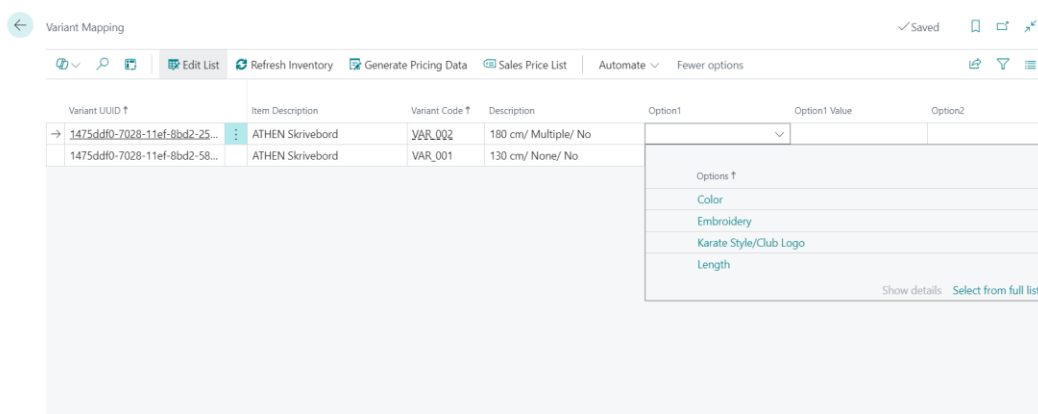
To set up the Options, navigate to **Options** under the **Zettle Connector** tab.



Click on **Generate Options** to generate some standard options. Users can also create Options of choice.



- Once Options are successfully configured, User can assign them to a products variant for its variance combination. Each option selected must be unique and the User can choose up to 3 options and per Zettle POS constraints.



Variant Mapping

Not s

[Edit List](#)
[Refresh Inventory](#)
[Generate Pricing Data](#)
[Sales Price List](#)
 Automate ▾
 Fewer options

✖ The page has an error. [Refresh \(E5\)](#) to undo the change, or correct the error.

Variant UUID ↑	Description	Option1	Option1 Value	Option2	Option2 Value
✖ 1475ddf0-7028-11ef-8bd2-25...	180 cm/ Multiple/ No	Length	180 cm	✖ Length	
1475ddf0-7028-11ef-8bd2-58...	130 cm/ None/ No	Length	130 cm		

✖ The option has been selected. Kindly opt for a unique option from the list

5.3.3 Update Item in Business Central:

Users can update and delete Master Data of Item and variants in Business Central and update it in Zettle. The following is an example to update Item in Business Central and then in Zettle.

Update any item or its variant in Business Central.

1029 · Karate Shirt

[Saved](#)
[Share](#)

[Item Variants](#)
[New](#)
[Edit List](#)
[Delete](#)
[Edit](#)
[View](#)

Code ↑	Description	Blocked	Sales Blocked	Purchasing Blocked
V_001	Small / White / Yes	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
V_002	Small / White / No	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
V_003	Medium / White / Yes	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
V_004	Medium / White / No	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
V_005	Large / White / Yes	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
→ V_006	Large / White / No	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

1029 · Karate Shirt ✓ Saved

Item Variants + New Edit List Delete Edit View ...

Code ↑	Description	Blocked	Sales Blocked	Purchasing Blocked
V_001	Small / White / Yes	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
V_002	Small / White / No	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
V_003	Medium / White / Yes	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
V_004	Medium / White / No	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
V_005	Large / White / Yes	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
→ V_006	Large / Red / No	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

After updating the variant, the user needs to update it in middle table. When the user opens the variants of the item, the user will see notifications to update the item.

- Click on **Update Variant Master Data** to update it.

Variant Mapping ✓ Saved

✕ Master Data for Variant has been changed, Please update your Variant Data

Edit List Refresh Inventory Update Variant Master Data Sales Price List Automate Fewer options

Variant UUID ↑	Item Description	Variant Code ↑	Description	Option1	Option1 Value	Option2	Opti
→ 1475ddf0-7028-11ef...	Karate Shirt	V_001	Small / White / Yes	Embroidery	Small	Karate Style/Club Logo	WF
1475ddf0-7028-11ef...	Karate Shirt	V_005	Large / White / Yes	Embroidery	Large	Karate Style/Club Logo	WF
1475ddf0-7028-11ef...	Karate Shirt	V_002	Small / White / No	Embroidery	Small	Karate Style/Club Logo	WF
1475ddf0-7028-11ef...	Karate Shirt	V_006	Large / White / No	Embroidery	Large	Karate Style/Club Logo	WF
1475ddf0-7028-11ef...	Karate Shirt	V_004	Medium / White / No	Embroidery	Medium	Karate Style/Club Logo	WF
1475ddf0-7028-11ef...	Karate Shirt	V_003	Medium / White / Yes	Embroidery	Medium	Karate Style/Club Logo	WF

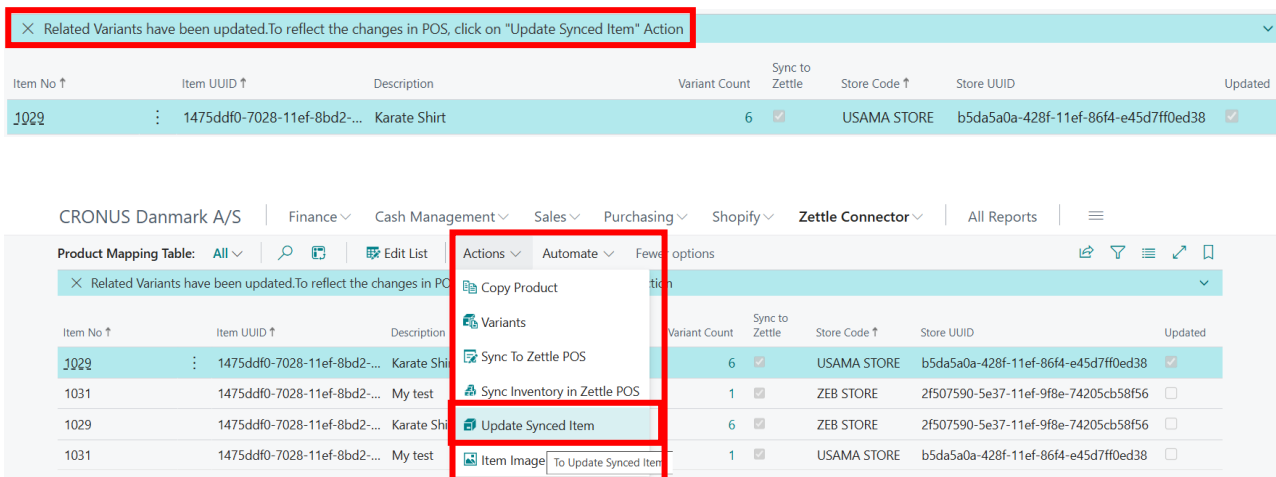
After clicking, the data will be updated, and the user will see message that data has been updated.

Variant Mapping ✓ Saved

Edit List Refresh Inventory Update Variant Master Data Sales Price List Automate Fewer options

Variant UUID ↑	Item Description	Variant Code ↑	Description	Option1	Option1 Value	Option2	Opti
→ 1475ddf0-7028-11ef...	Karate Shirt	V_001	Small / White / Yes	Embroidery	Small	Karate Style/Club Logo	WF
1475ddf0-7028-11ef...	Karate Shirt	V_005	Large / White / Yes	Embroidery	Large	Karate Style/Club Logo	WF
1475ddf0-7028-11ef...	Karate Shirt	V_002	Small / White / No	Embroidery	Small	Karate Style/Club Logo	WF
1475ddf0-7028-11ef...	Karate Shirt	V_006	Large / Red / No	Embroidery	Large	Karate Style/Club Logo	Rec
1475ddf0-7028-11ef...	Karate Shirt	V_004	Medium / White / No	Embroidery	Medium	Karate Style/Club Logo	WF
1475ddf0-7028-11ef...	Karate Shirt	V_003	Medium / White / Yes	Embroidery	Medium	Karate Style/Club Logo	WF

Similarly, if a user updates price data, the same action will be used to update prices. After updating, the user will see a notification on Product Mapping page to update items in Zettle. (If the user is unable to see notification, the user must refresh page).



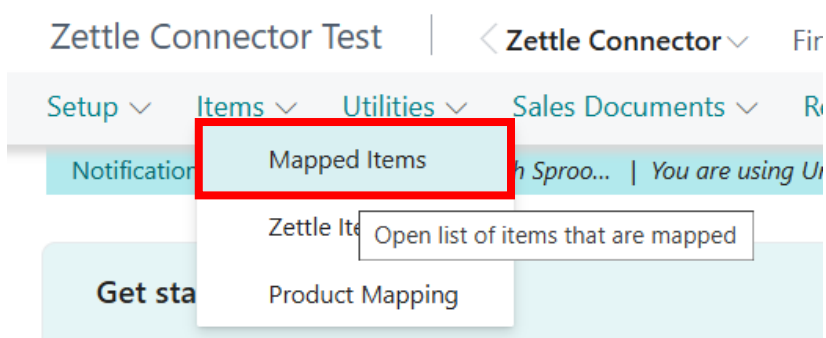
To update Items in Zettle, do the following steps:

- Select **Updated Items**.
- Click on **Actions**.
- Click on **Update Synced Item**.

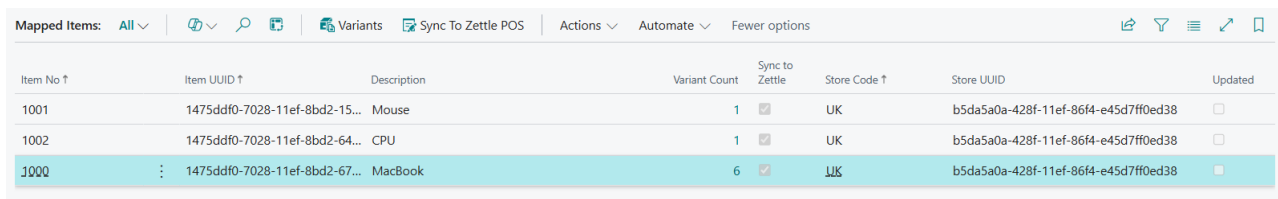
Users will see notification regarding Items update in Zettle.

5.4 Low Stock Count and Alert

Users can update the low stock count and low stock alert of inventory from Variant Mapping Page. To update low stock alert and count, users need to open the Variants from **Mapped Items**.

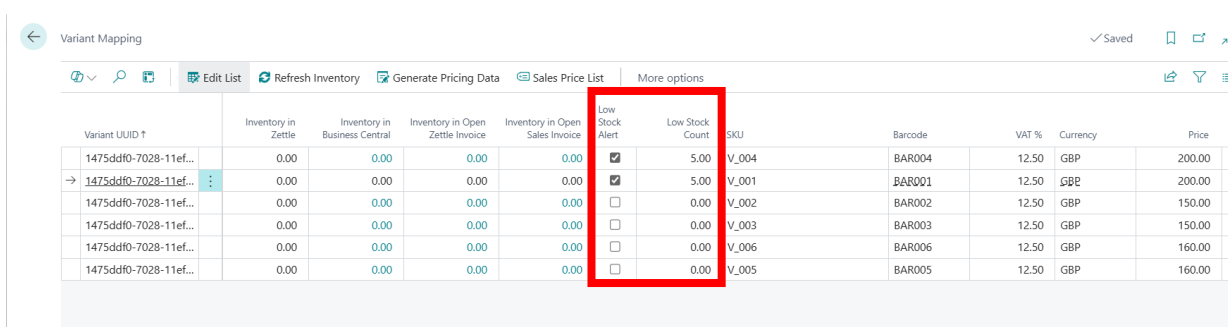


Then select the Product and click on **Variants**.



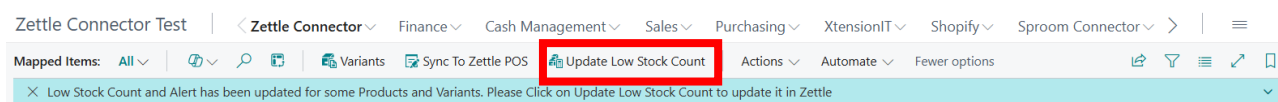
Item No ↑	Item UUID ↑	Description	Variant Count	Sync to Zettle	Store Code ↑	Store UUID	Updated
1001	1475ddf0-7028-11ef-8bd2-15...	Mouse	1	<input checked="" type="checkbox"/>	UK	b5da5a0a-428f-11ef-86f4-e45d7ff0ed38	<input type="checkbox"/>
1002	1475ddf0-7028-11ef-8bd2-64...	CPU	1	<input checked="" type="checkbox"/>	UK	b5da5a0a-428f-11ef-86f4-e45d7ff0ed38	<input type="checkbox"/>
1000	1475ddf0-7028-11ef-8bd2-67...	MacBook	6	<input checked="" type="checkbox"/>	UK	b5da5a0a-428f-11ef-86f4-e45d7ff0ed38	<input type="checkbox"/>

The list of variants will be opened. Users can modify the **Low Stock Alert** and **Low Stock Count**.



Variant UUID ↑	Inventory in Zettle	Inventory in Business Central	Inventory in Open Zettle Invoice	Inventory in Open Sales Invoice	Low Stock Alert	Low Stock Count	SKU	Barcode	VAT %	Currency	Price
1475ddf0-7028-11ef...	0.00	0.00	0.00	0.00	<input checked="" type="checkbox"/>	5.00	V_004	BAR004	12.50	GBP	200.00
1475ddf0-7028-11ef...	0.00	0.00	0.00	0.00	<input checked="" type="checkbox"/>	5.00	V_001	BAR001	12.50	GBP	200.00
1475ddf0-7028-11ef...	0.00	0.00	0.00	0.00	<input type="checkbox"/>	0.00	V_002	BAR002	12.50	GBP	150.00
1475ddf0-7028-11ef...	0.00	0.00	0.00	0.00	<input type="checkbox"/>	0.00	V_003	BAR003	12.50	GBP	150.00
1475ddf0-7028-11ef...	0.00	0.00	0.00	0.00	<input type="checkbox"/>	0.00	V_006	BAR006	12.50	GBP	160.00
1475ddf0-7028-11ef...	0.00	0.00	0.00	0.00	<input type="checkbox"/>	0.00	V_005	BAR005	12.50	GBP	160.00

On updating the **Product Mapping** page, the user will see a Notification regarding Updating of **Low Stock Count** and **Low Stock Alert**. Users need to click on action **Update Low Stock Count** to update it in Zettle.



Zettle Connector Test | < Zettle Connector Finance Cash Management Sales Purchasing XtensionIT Shopify Sproom Connector > | ≡

Mapped Items: All Variants Sync To Zettle POS **Update Low Stock Count** Actions Automate Fewer options

Low Stock Count and Alert has been updated for some Products and Variants. Please Click on Update Low Stock Count to update it in Zettle

5.5 Item Category

Item category will be also synchronized from Zettle to Business Central and vice versa. Users can create item categories using standard Item Category in Business Central. When the store setup is completed, a category of store name will be created in item categories and all the categories from the Zettle store will be created as child categories of the store named item category.

← Zettle Connector Setup ⓘ

DKK

📄 Get Access Token
📄 Payment Method
📄 Import Products from Zettle
📄 VAT Prod. Posting Gr. Mapping
Automate

General

Store Code

← Item Categories

🔍 + New Edit List Delete Edit View Recalculate More options

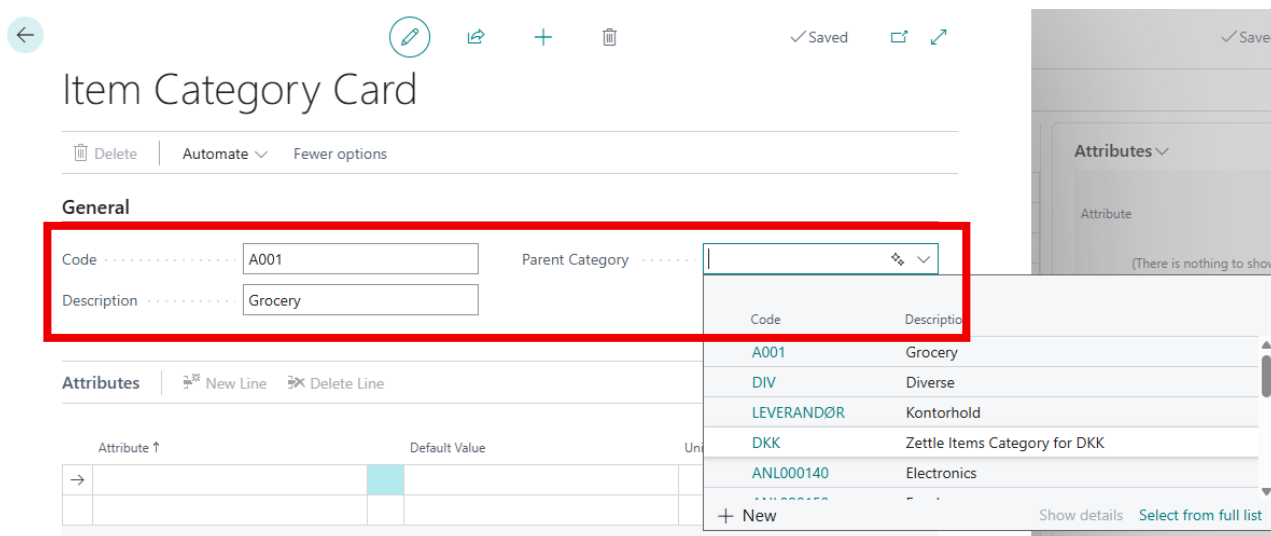
Code	Description
↳ DIV	Diverse
→ ↳ DKK	Zettle Items Category for DKK
ANL000140	Electronics
ANL000150	Food
ANL000160	Fast Food
ANL000170	Spare Parts
ANL000180	Test
ANL000190	Apps
ANL000200	Accessories
ANL000210	yyyy
↳ MØBLER	Kontormøbler

Users can add new categories for Zettle by using item categories. Click on **+New**

← Item Categories

🔍

- Give value for **Code**.
- Give value for **Description**.
- In Parent category, select the **Store Code** named category. When the user will assign **Store Code** named category as **Parent Category**, the category will be synced to Zettle.



Users can use this category in Business Central as well as in Zettle.

Categories



6 Sales Invoices

One of the key features of this connector is synchronization of Sales Invoices and Refunds. The connector fetches invoices from Zettle and processes them to create Sales Invoices and Sales Credit Memos accordingly.


6.1 Invoice Synchronization

Users can fetch Sales Invoices from Zettle **manually** as well as **automatically**. To fetch Sales Invoices from Zettle, the user needs to complete **Setup** and follow the steps.

6.1.1 Fetch Invoices Manually

- Select a date and time in **Fetch Invoices From**. The Connector will fetch invoices of Zettle from that date and time to the current date and time.
- Turn **Sync Zettle Invoices** to true.
- Click on action **Sync Sales Invoices**.

Sales Invoices

Sync Zettle Invoices	<input checked="" type="checkbox"/>
Zettle Sales URL	https://purchase.izettle.com/purchases/v2
Fetch Invoices From	01/05/2025 00:00 
Invoice Last Sync on	15/05/2025 14:26


Sales Invoices will be synced. User will see a successful message.

6.1.2 Fetch Invoices Automatically

- Select the **Invoice Sync Frequency**.

An automatically job queue will be scheduled, and it will sync invoices from Zettle after the time which is selected by the user.

Invoice Synchronization

Invoice Sync Frequency	On Demand 
Invoice Sync Start At	On Demand
Invoice Next Sync Schedule	Every 5 Minutes
Invoice Scheduled Jobs	Every 10 Minutes
	Daily

6.2 Invoice Processing and Posting

Once invoices are fetched into the middle table, the next step is to process and post the sales invoices in Business Central. To accomplish this, users must follow these steps:

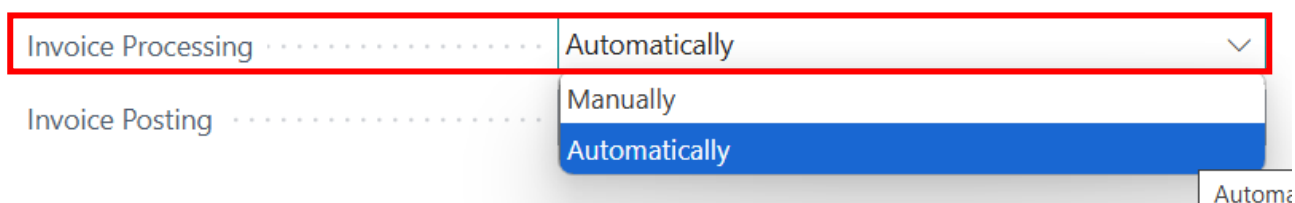
6.2.1 Processing Sales Invoices

Users have the option to process sales invoices either automatically or manually. This involves creating a standard sales invoice in Business Central from the invoices stored in the middle table originating from Zettle. To process invoices, follow these steps:

6.2.1.1 Process Invoices Automatically

- Open Setup Page.
- Scroll down to the Sales Invoices section.
- Select **Automatically** in Invoice Processing.

Invoice Processing and Posting

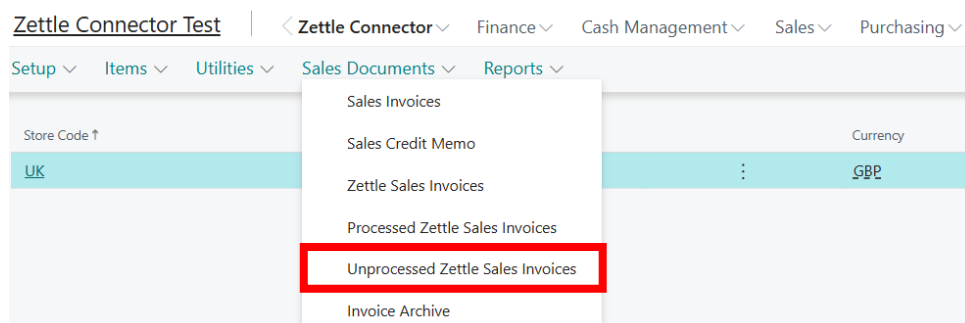


After selecting automatically, invoices from Zettle will be automatically processed and a standard sales invoice will be created instantly after the invoice is created in the middle table.

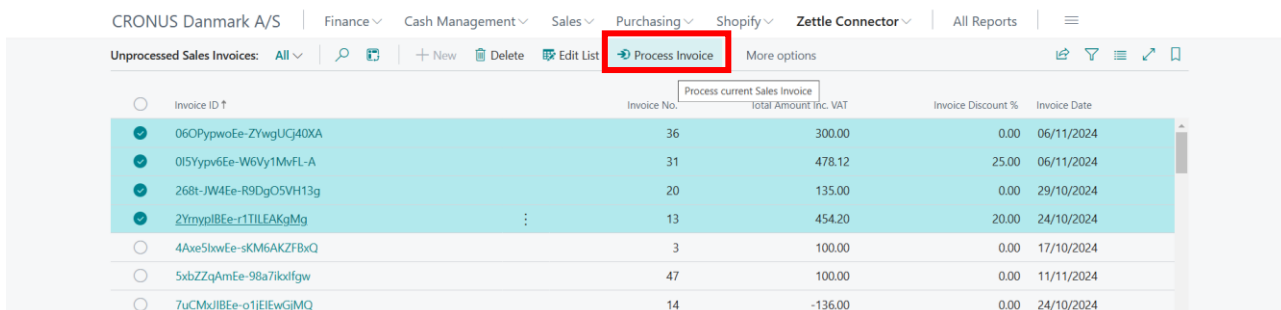
6.2.1.2 Process Invoices Manually

- Open Setup Page.
- Scroll down to the Sales Invoices section.
- Select **Manually** (if it was changed to Automatically).

Now close the page, select **Unprocessed Sales Invoices**.



- Select the Sales Invoices you want to process.
- Click **Process Invoices**.



- Invoices will be processed, and the user will see successful message.

If any Product of the Sales Invoice is not mapped with Business Central item, then user will see a dialog box. This dialog box will show the list of items that are not mapped in Business Central and ask for mapping.

The connector will fetch that product from Zettle (if not present in Zettle Products) and create a new item and map it with Business Central item. Hence, users can process invoices without any hustle.

6.2.2 Posting Sales Invoices

Users can post standard sales invoices created from Zettle invoices manually as well as automatically. To post invoices, follow these steps.

6.2.2.1 Post Invoices Manually

- Open Setup Page.
- Scroll down to the Sales Invoices section.
- Select **Manually** in Invoice Posting.

Invoice Processing and Posting

Invoice Processing Manually

Invoice Posting Manually

Manually

Automatically

Manually

By default, Invoices will be posted manually. Posting invoices means the posting of standard Sales Invoices.

6.2.2.2 Post Invoices Automatically

- Open Setup Page.
- Scroll down to the Sales Invoices section.
- Select **Automatically** in Invoice Posting.

Invoice Processing and Posting

Invoice Processing Manually

Invoice Posting Automatically

Manually

Automatically

Automatically

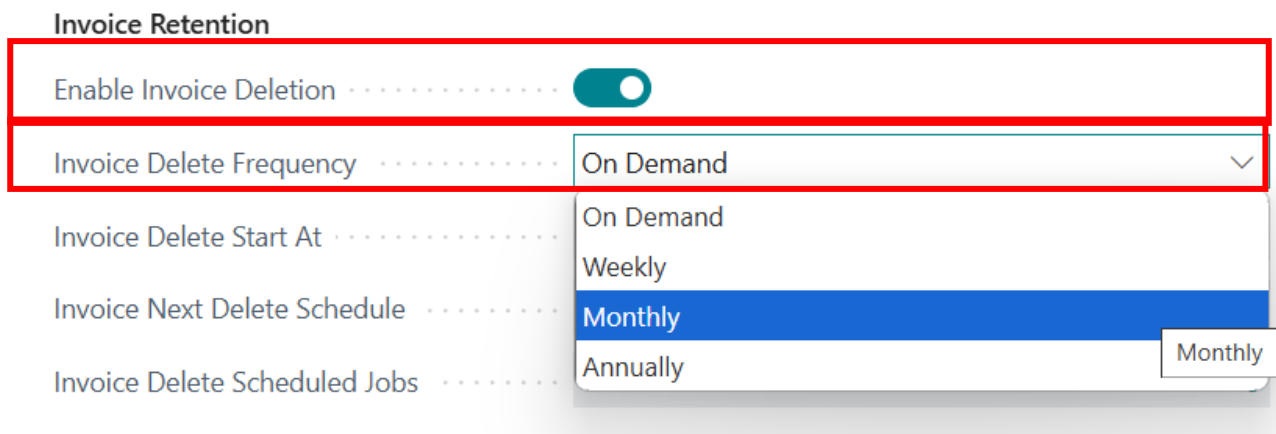
Automatically Invoice posting will enable Business Central to post Sales Invoices instantly when Sales Invoices are created from middle table.

6.3 Invoice Deletion

When the Zettle sales invoices are processed, the user can delete them. These invoices cannot be deleted directly. Users need to follow in steps.

- Open Setup Page.
- Scroll down to **Sales Invoices** section.

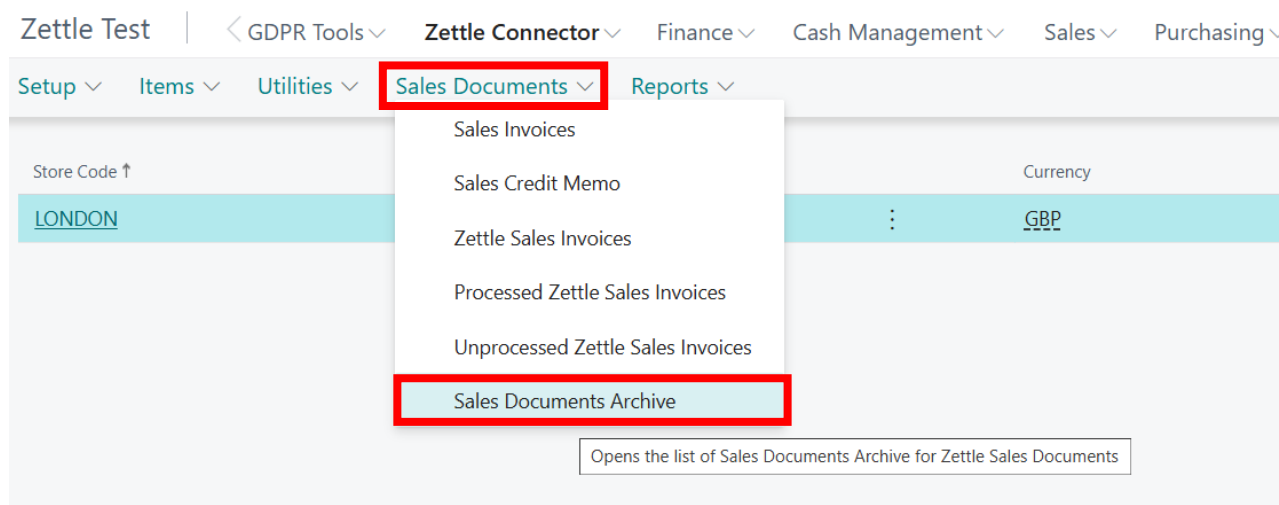
- In Invoice Retention, **Enable Invoice Deletion** button.
- Select the time after when the invoices should be deleted from their Created Date.



After selecting **Invoice Delete Frequency**, a job will be scheduled that will delete **processed** invoices after the time selected by user.

6.4 Sales Document Archive

The **Sales Document Archive** is a comprehensive feature that tracks and records all invoice-related activities for seamless auditing and operational transparency. You can view all the invoice archives from the role center.



The following is the page of **the Sales Documents Archive**. Users can view the Sales Document, Standard Sales Document No., Posted Sales Document No., Date and Time and the user who processed and Post Sales Document.

ID ↑	Invoice No. ↑	Posted Invoice No.	Invoice Created At	Invoice Created By	Invoice Posted At	Invoice Posted By	Invo... Del...	Invoice Deleted At	Invoice Deleted By	Post... Invo... Del...	Poste... Delet...
2pgmnNjRE-Uuwjih_ZDBQ	ECSL-0004	103252	14/01/2025 13:32	USAM	14/01/2025 13:32	USAM	<input checked="" type="checkbox"/>	14/01/2025 13:32	USAM	<input type="checkbox"/>	
4retsNjCee-dN5RRKm46fw	ECSL-0005		14/01/2025 14:50	USAM			<input type="checkbox"/>			<input type="checkbox"/>	

Users can also view specific Invoice Archive from the processed Zettle Sales Invoice.

←
Zettle Sales Invoice

4retsNjCee-dN5RRKm46fw

📁 Invoice Archive

📄 Sales Invoice

[More options](#)

← Invoices Archive
✓ Saved 📄 🔗

🔍
🔍
📄
🔗
🔍
☰

ID ↑	Invoice No. ↑	Posted Invoice No.	Invoice Created At	Invoice Created By	Invoice Posted At
→ 4retsNjCee-dN5RRKm46fw	ECSL-0005		14/01/2025 14:50	USAM	

It is initiated as soon as an invoice is processed, capturing details such as the processing date, invoice number, and the user responsible for processing. The archive also stores the **Standard Sales Document Number** from Business Central, along with the time the invoice was processed. Additionally, it maintains records of Sales Document deletion events, including the **Posted Sales Document Number Series**, the user who performed the posting, and the timestamp of the posting. This robust tracking ensures that all invoice activities are securely logged and easily retrievable when needed.

7 Inventory

Maintaining consistent inventory across the system is crucial. With the Zettle Connector, users can sync inventory from Business Central to Zettle and keep it updated over time. When an item is synced to Zettle, inventory tracking is automatically enabled, and the item's quantity, including variants, is synced to Zettle. Note that only the inventory at the specific location selected in the store's setup will be synced and updated from Business Central.

After syncing items to Zettle, you can review the **tracking** and **inventory** directly in Zettle. A standout feature of the Zettle Connector is its ability to automatically update inventory following sales and purchases.

7.1 Inventory Update on Sales

When managing multiple stores with a single warehouse, it's essential to ensure that inventory in the Zettle POS of all stores is updated after sales occur in any store. Once a sales invoice is posted, the connector checks whether the other stores share the same warehouse (Location Code). If they do, it will automatically adjust the inventory in those stores accordingly, reducing the stock to reflect the sale.

7.2 Inventory Update on Purchase

When a user purchases items and posts them in Business Central, the Zettle Connector verifies if those items exist in Zettle. If the items are present and the warehouse (Location Code) matches, the connector will increase the inventory across all Zettle POS systems linked to the same location.

8 Automated Synchronization and Deletion

User can automate the following processes automatically:

- Sales Invoices from Zettle
- Deletion of Processed Zettle Sales Invoices

- Deletion of Logs

On setup page, user can schedule jobs that can automate processes mentioned above. To schedule job, user just need to select a specific time period after which a job will run to automate the process.

Invoice Synchronization

Invoice Sync Frequency	On Demand	▼
Invoice Sync Start At		
Invoice Next Sync Schedule		
Invoice Scheduled Jobs		0

Invoice Retention

Enable Invoice Deletion	<input checked="" type="checkbox"/>	
Invoice Delete Frequency	On Demand	▼
Invoice Delete Start At		
Invoice Next Delete Schedule		
Invoice Delete Scheduled Jobs		0

The **Invoice Synchronization** is the process of fetching Sales Invoices from Zettle. The **Invoice Retention** is the deletion of **Processed Zettle Sales Invoices**.

Invoice Synchronization

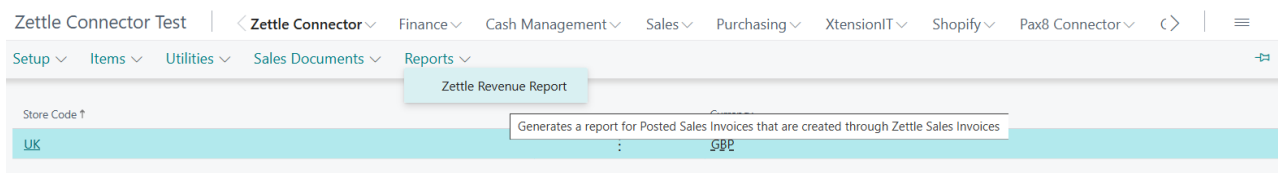
Invoice Sync Frequency	On Demand	▼
Invoice Sync Start At	On Demand	
Invoice Next Sync Schedule	Every 5 Minutes	
Invoice Scheduled Jobs	Every 10 Minutes	
	Daily	

Invoice Synchronization

Invoice Sync Frequency	Every 5 Minutes
Invoice Sync Start At	16/01/2025 12:18
Invoice Next Sync Schedule	16/01/2025 12:18
Invoice Scheduled Jobs	1

9 Revenue Report

Users can view revenue report of Zettle Sales. This report will show a summary of the **Posted Sales Invoices** that are processed from Zettle Sales Invoices. This report will be in **LCY**.



Click on **Zettle Revenue Report**.

Select Start Date, End Date and Store Code as filters (if required)

Sales Report □ ↗ ✕

Printer (Handled by the browser) ▾

Report Layout \\src\reports\layouts\ZettleSalesReport.rdl ...

GroupName

Start Date 02/05/2025 📅

End Date 30/05/2025 📅

Store Code ▾

Filter: Sales Invoice Header

× No. ▾

+ Filter...

Filter: Sales Invoice Line



Zettle Sales Report

Page 1 of 1

CRONUS International Ltd.

Generated By:

USAM

Generated At:

16/05/2025

Date Range:

--

Document No.	Posting Date	Item No.	Variant Code	Description	Location Code	Quantity	Unit Price	VAT %	Discount Amount	Line Amount
103215	16/05/2025	1009		Phone	LONDON	1	42.81	20	0	42.81
103216	15/05/2025	1004	VAR1	Red	LONDON	1	1,284.25	12.5	0	1,284.25
103216	15/05/2025	1008		Laptop	LONDON	1	8,561.64	20	0	8,561.64
103217	15/05/2025	1008		Laptop	LONDON	1	8,561.64	20	0	8,561.64
103218	13/05/2025	1004	VAR1	Red	LONDON	1	1,284.25	12.5	0	1,284.25
103218	13/05/2025	1008		Laptop	LONDON	1	8,561.64	20	0	8,561.64
Total Quantity										6
Total Amount (kr)										28,296.23
Total Discount (kr)										0.00

The data will be shown in local currency.

10 Logs

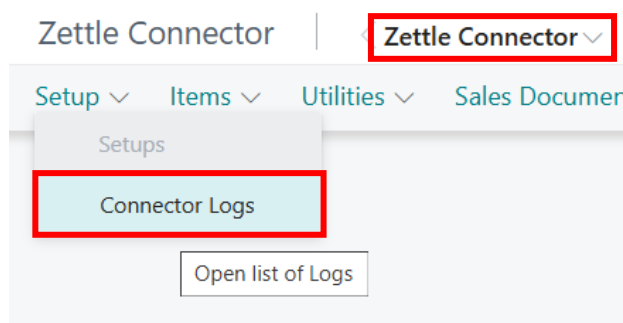
Logs are maintained after every external call from the Zettle Connector. Users can maintain logs only for failure calls as well as for successful calls. Users can do this on the Setup page.

Logs

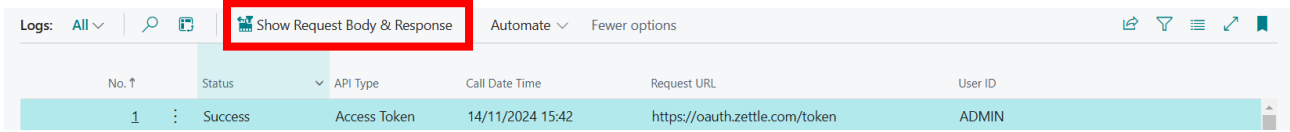
Log Failures Only

Last Error

If **Log Failures Only** is enabled, then only **Failed** calls will be logged. To view logs, users can select **Logs** from Zettle Connector.




Users can also view the request body and response of external calls.



Users can also delete the **Logs** by scheduling Job for **Logs deletion**. Users can do this on setup.

Logs Deletion

<u>Logs Delete Frequency</u>	Weekly	▼
Logs Delete Start At	16/01/2025 11:26	 ...
Logs Next Delete Schedule	16/01/2025 11:26	
Logs Delete Scheduled Jobs	1	